DewaBiz company profile

Reliable Digital Infrastructure for Indonesian Businesses

DewaBiz is an Indonesian provider of domains, web hosting, cloud VPS, dedicated servers, and server colocation, serving since 2016. DewaBiz is operated by PT Dewabisnis Digital Indonesia, with infrastructure in Jakarta data centers.



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About DewaBiz

DewaBiz is an Indonesian digital infrastructure provider operated by PT Dewabisnis Digital Indonesia, serving since 2016. Its services cover domain registration, web hosting, cloud VPS, dedicated servers, and server colocation for businesses and individuals.

DewaBiz infrastructure runs in Jakarta data centers and is connected to IIX and multiple upstream providers. Technical support is available 24/7 via WhatsApp, email, and tickets. Thousands of customers, from startups to mid-sized companies, trust DewaBiz with their digital needs.

The DewaBiz office is located at Ruko Sentra Kota Blok F2 No. 25, RT 001/RW 003, Jatibening Baru, Pondok Gede, Kota Bekasi, Jawa Barat 17412, Indonesia. More information: dewabiz.com.

Company facts

Brand name	DewaBiz
Legal entity	PT Dewabisnis Digital Indonesia
Serving since	2016
Services	Domains, web hosting, cloud VPS, dedicated servers, server colocation
Infrastructure	Jakarta data centers
Network	Connected to IIX and multiple upstream providers
Office	Ruko Sentra Kota Blok F2 No. 25, RT 001/RW 003, Jatibening Baru, Pondok Gede, Kota Bekasi, Jawa Barat 17412, Indonesia
Website	dewabiz.com

2016
Serving since

Thousands
Customers who trust us

99.9%
Uptime target

24/7
Technical support

03

Mission and values

Our mission

DewaBiz was founded with one simple mission: to provide high-quality hosting at affordable prices for everyone in Indonesia.

We believe every business, large or small, deserves reliable web infrastructure without breaking the bank.

Our values

01

Trust

We build trust through transparency and consistency in our service.

02

Innovation

We keep adopting the latest technology to deliver the best performance.

03

Customers first

Customer satisfaction is the top priority in every decision we make.



Meet Bizzie

The name sounds like “busy”: always busy helping customers with their digital needs. Bizzie is a figure from the sky with the DewaBiz emblem on its head, golden wings, and a magic belt.

Friendly · Smart · Marvelous · Thorough · Dependable

04

DewaBiz services

We provide complete solutions for your business's online needs, from domains to server infrastructure.

Domains

Register or transfer .com, .id, .co.id, and more.

dewabiz.com/en/domain-name-search

Web Hosting

cPanel and DirectAdmin hosting for websites, blogs, and online stores.

dewabiz.com/en/web-hosting

Cloud VPS

Dewa Cloud VPS and NAT VPS in Jakarta data centers.

dewabiz.com/en/vps

Windows VPS & RDP

Windows with Remote Desktop access for applications and trading.

dewabiz.com/en/windows-vps-rdp

Dedicated Servers

Physical Intel Xeon servers just for you.

dewabiz.com/en/dedicated-server

Colocation

Host your own server in our racks, from 1U.

dewabiz.com/en/server-colocation

SSL Certificates

DV, OV, or EV validation, for one domain, wildcard, or multi-domain. Every hosting plan already includes a free SSL certificate from Let's Encrypt.

dewabiz.com/en/ssl-certificates

Email Hosting Coming soon

Professional email on your own domain. cPanel and DirectAdmin hosting plans already include email accounts on your own domain.

dewabiz.com/en/email-hosting

Also available

Hosting Super · WordPress Hosting · Super Compute VPS · MikroTik VPS · .ID Domains · Domain Reseller · VPN

Prices follow our billing system and are not printed in this profile. Current prices: dewabiz.com/en/pricing

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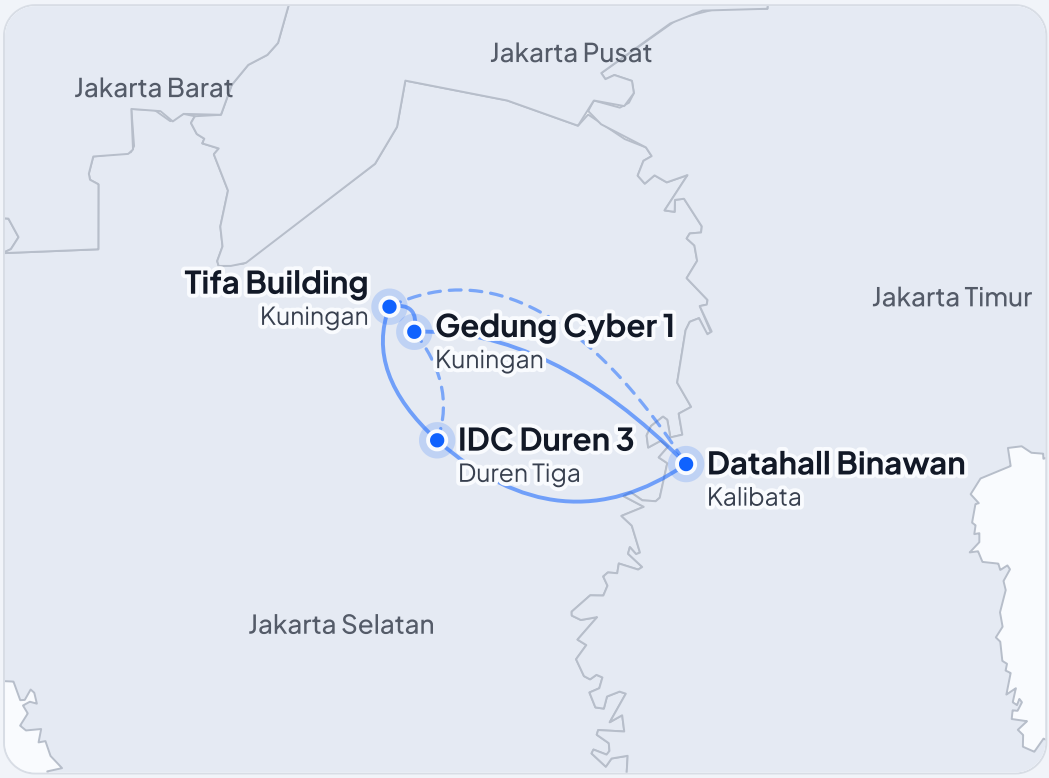
Infrastructure

IDC Duren 3, Gedung Cyber 1, Tifa Building, and Datahall Binawan in Jakarta. All four data centers are interconnected, with backup paths.



Link between data centers Backup path

Approximate locations. Map © OpenStreetMap contributors.

Locations
Four data centers in Jakarta: IDC Duren 3, Cyber 1 Building and Tifa Building in Kuningan, and Datahall Binawan in Kalibata.

Network
Multiple upstream providers, connected to IIX and local content caches from Google, Akamai, and other CDNs.

DDoS protection
Two upstreams with DDoS mitigation at every location.

Hosting panels
cPanel and DirectAdmin, whichever you are used to.

Servers
Intel Xeon processors, from Hosting Super to dedicated servers.

Specialty VPS
MikroTik CHR with RouterOS, and Windows VPS with Remote Desktop.

06

24/7 technical support

Reach us via WhatsApp, email, or a ticket, any time, 24 hours a day, 7 days a week. Including weekends and national holidays.

WhatsApp

24/7

For technical and sales questions.

CS 1 +62 852-1522-2259
CS 2 +62 811-6701-666

Client Area tickets

24/7

For customers: open a support ticket from the Client Area.

dash.dewabiz.com

Email

Send any time

For detailed questions and file attachments.

info@dewabiz.com

Live chat

Chat directly with our support team.
On dewabiz.com.

dewabiz.com/en/contact

Self-service

Service status
Live status of DewaBiz services (Indonesian)
dewabiz.com/status

Frequently asked questions
Common questions about our services
dewabiz.com/en/faq

VPS guide
Choosing and using a VPS
dewabiz.com/en/vps-guide

Web hosting guide
Choosing and using web hosting
dewabiz.com/en/web-hosting-guide

07

Working with DewaBiz

For businesses, institutions, and developers looking for a partner for their digital infrastructure.

1

Free consultation

Tell us what you need on WhatsApp. Our team will help you choose the right service, free of charge.

2

Order from the dashboard

Choose a plan and order directly at dash.dewabiz.com. Invoices, renewals, and support tickets are in the same place.

3

24/7 support

Our technical support team is ready to help via WhatsApp, email, and tickets.

Free consultation on WhatsApp

Open dash.dewabiz.com

Other ways to work with us

Custom servers (Bare Metal)

Physical server configurations beyond our plans, by consultation.
dewabiz.com/bare-metal

Media and partnerships

Logo, colors, and boilerplate for coverage and partner materials.
dewabiz.com/en/media-kit

Domain Reseller

Sell domains under your own brand.
dewabiz.com/en/domain-reseller

08

Contact

DewaBiz is operated by PT Dewabisnis Digital Indonesia.

dewabiz

Legal entity
PT Dewabisnis Digital Indonesia

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Ruko Sentra Kota Blok F2 No. 25, RT 001/RW 003
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Email
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WhatsApp
CS 1 +62 852-1522-2259
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Service hours
24 hours a day, 7 days a week

Website
dewabiz.com

Customer dashboard
dash.dewabiz.com

Official accounts
Facebook facebook.com/DewaBizMedia
Instagram instagram.com/dewabizid
X x.com/dewabizmedia
TikTok tiktok.com/@dewabizid
YouTube youtube.com/channel/UCC9u-XRFiqcj6B-_6iMzPdw
LinkedIn linkedin.com/company/dewabiz
Threads threads.com/@dewabizid

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